

# Online Giving Return/Refund Policy

**Contributions, donations, or payment transactions cannot be refunded through the Central Baptist Church's online giving process.**

## **Giving Return Policy:**

Any contribution or donation at any site belonging to the Central Baptist Church or its affiliate ministries cannot be refunded. Any error in monetary transactions must be reviewed and handled through the church **TRUSTEE OFFICE** after a period of no less than ten (10) business days have expired following the online transaction to ensure that monies given can be accounted for. In the event of an error, you may send written notification only to the **TRUSTEE OFFICE** at [giving@thecentralbaptistchurch.org](mailto:giving@thecentralbaptistchurch.org). When completing an online transaction, please verify that all of your information is correct when filling out the form and check the information twice before submitting.

## **Event & Ticket Refund Policy:**

Refunds or changes must be made at least 48 hours in advance of the scheduled event time. Event, workshop, or program costs may be non-refundable or require non-refundable deposits; details will be posted online, in print materials, or at the point of purchase or registration for each event.

**To request a refund, please** send an email to [giving@thecentralbaptistchurch.org](mailto:giving@thecentralbaptistchurch.org). Include the event name, number of tickets or registrations, form of payment (cash, check, debit/credit card) and the name of the person registered for the event in the request. Also include your complete contact information so we can respond to your request. Thank you.